

隐私政策

承诺

本隐私政策解释了 iFOREX 如何收集和处理有关您的个人数据。iFOREX 致力于保护其获得的所有个人信息的隐私，并且只会根据本隐私政策使用您的个人信息。

我们会收集哪些信息

为了向您提供我们的服务，我们需要处理有关您的某些信息。我们要求您提供信息，以使我们能够根据您的兴趣和需求为您提供量身定制的产品和服务。此外，当您使用我们的服务时，我们会从您使用我们的网站、交易平台和移动应用程序（“网站”）收集信息，这有助于我们更好地改善您在使用我们网站时的体验，并允许我们管理我们提供的服务。

您提供的个人信息

我们会保留您的全名、出生日期、出生地、地址、您的国民身份证、护照或其他形式的身份证件的核证复印件以及近期水电费账单或其他地址证明、TIN（税号）的核证复印件（身份证号）、居住国家、与您的财务状况相关的信息，例如您的银行账户和信用卡详细信息或其他支付方式、资金来源、年收入、职业、电话号码和电子邮件地址。我们可能会保留您决定与我们分享的其他类型的个人数据，作为与您的任何通信的一部分，例如通过聊天通话录音的方式。

信息自动收集

当您访问我们的网站和/或使用我们的服务时，我们可能会自动保留信息，例如存款和取款历史、公司代表您保存的有关资金和金融工具的信息、相关数据和进行的交易类型、文件下载和/或上传，您如何使用我们的网站，例如您访问它们的频率、访问的站点区域和访问持续时间、查看的页面、互联网协议 (IP) 地址、地理位置信息、计算机和蜂窝设备识别参数、一般标识符、您的网站活动以及您在网站中键入的文本、将您推荐给我们的网站或您链接的网站以及您的首选语言。

第三方收到的信息

我们可能会为您提供使用您的第三方社交媒体帐户详细信息（如您的脸书、谷歌等）注册和登录的能力。如果您选择这样做，我们可能会从您的社交媒体提供商处收到有关您的某些个人资料信息。我们收到的个人资料信息可能因相关社交媒体提供商而异，但通常包括您的姓名和电子邮件地址以及您根据协议条款和您对这些服务的隐私设置选择公开的其他信息。请注意，我们不控制您的第三方社交媒体或其他提供商对您的个人信息的其他使用，也不对其负责，并且此类提供商收集的任何个人数据均受其隐私政策和相关条款的约束。我们建议您查看此类隐私政策，以了解他们如何收集、使用和共享您的个人信息，以及您如何在他们的网站和应用程序上设置您的隐私偏好。我们还可能从身份验证机构、信用咨询机构等处以及从包含公开信息的公开来源接收与您相关的个人信息。

主动提供的信息

如果您向我们提供了我们没有要求的个人信息，那么我们将努力仅保留我们有权或要求保留的信息，因为我们提供的产品和服务。但是，如果此附加信息超出我们的要求，但以与我们要求或有权保留或技术上无法隔离和删除的信息相结合的方式提供给我们，则您在此确认我们可能会以与您的个人信息余额相同的方式持有这些未经请求的信息。

我们如何使用和分享您的个人信息？

我们将使用您的个人信息并与 iFOREX 的员工、合作伙伴、承包商、服务提供商、交易处理者、专业顾问和关联公司（包括但不限于 iFOREX 集团的母公司、姐妹公司和子公司）（“**合作伙伴**”），仅用于以下目的，或在任何相关情况下，须经您明确同意：

- 为您提供您已经请求的服务，包括处理交易请求。
- **确认和验证您的身份**，包括进行欺诈、制裁和政治公众人物 (PEP) 检查
- 为了维护您的个人资料。
- 为了管理您的账户。
- 为了必要时或方便与您取得联系，为您提供相关的服务。
- 为您更新相关事宜，例如 iFOREX 的买卖合约和相关活动。
- 请严格执行我们的服务和本政策的管理条款和条件。
- 为了管理产品和提供给您的服务。
- 出于风险管理目的。
- 用于提供支持和故障排除。
- 充分的维护与我们的业务有关的行政和业务记录。
- 用于营销目的，包括但不限于为您提供 iFOREX 或其合作伙伴提供的产品和服务的相关信息。
- 将我们的产品和服务推销给和您一样的人。
- 为了发展从 iFOREX 或合伙人中获得您可能感兴趣的产品或服务的解释。
- 为您提供我们认为可能会与您有关的信息或机会。
- 为了您的需要和兴趣量身定制网站。
- 为了创建非个人的统计数据。
- 为了进行调查和问卷调查。
- iFOREX 外汇交易在不同的框架内实行其服务的运作，或通过其他法律结构或实体，或者 iFOREX 被收购，或与另一个实体合并，但前提是，这些实体考虑到各自的变化同意遵守这些政策的规定。
- 在任何情况下，iFOREX 认为，以防止即将发生的人身伤害或财产损失，共享您的个人信息是必要的。
- 如果 iFOREX 认为您已违反相应的条款和条件，或滥用服务的使用权，或执行 iFOREX 认为任何违反适用法律，规则或法规的任何行为或疏忽，有过有必要的话，iFOREX 外汇交易可能才会与执法机关和其他主管机关以及其他第三方共享您的信息。

- 如果 iFOREX 外汇交易认为有必要的话，或认为按法律规定需要向政府机关或任何其他第三方共享或透露您的信息才会透露您的信息。
- 在任何情况下，或您和 iFOREX 外汇交易之间的任何形式的纠纷，或您和其他客户端或第三方就或于 iFOREX 提供的服务相关的纠纷，需要您的个人信息。

请注意，您没有义务向我们提供 iFOREX 要求的任何个人信息。但是，如果没有申请表中要求的信息，iFOREX 可能无法为您开户，或无法向您提供您寻求的任何其他服务、信息或帮助，或评估您所要求的服务是否合适。

统计数据

iFOREX 可能会将您的个人身份信息与其网站其他用户的信息相结合，以创建汇总的非个人化统计数据，用于监控和改进服务和产品。iFOREX 可能会将这些统计数据提供给第三方。但在任何情况下都无法从这些统计数据中识别您的身份，您将保持匿名。

营销

iFOREX 使用个人信息让其客户随时了解其客户已交易的合同和 iFOREX 的活动等事宜，用于营销目的，包括但不限于向其客户提供有关由其提供的产品和服务的信息 iFOREX 和/或其合作伙伴。出于营销目的，iFOREX 将使用电子邮件、SMS（文本）消息和/或其他可能适用的电子通信方式。

选择和退出

在注册过程中 iFOREX 会将您作为客户端，您将有权选择退出：

- 市场营销服务，为您提供与产品相关的信息和 iFOREX 外汇交易或其合作伙伴提供的服务和我们认为可能与您有关的机会信息；
- 电子邮件；
- SMS（文本）留言；
- 其他电子通讯。

如果您不再希望收到上述任何类型的消息，您可以随时按照每条消息中的说明选择退出，或者您可以通过交易账户中的通知设置页面管理您的偏好。但是请注意，选择退出不会限制 iFOREX 发送 iFOREX 根据其法律和监管义务需要与您沟通的信息。

数据传输到第三国

您在此承认您的个人信息不在英属维尔京群岛持有和处理，并且 iFOREX 作为在线服务的性质，可以在全球各个站点存储和处理信息。如果您是欧洲经济区成员国等司法管辖区的居民，将您的个人信息转移到另一个司法管辖区需要您的同意，那么您向我们提供您对此类转移的明示和明确的同意。

链接

当您使用本网站时，您可能能够链接到其他网站。本隐私政策不适用于那些其他网站。

Cookies

Cookie 是小型信息文件，通常包含唯一的识别号或值，由于您使用 iFOREX 服务和网站，这些信息会存储在您的计算机硬盘上。

我们同时使用会话 ID cookie 和持久性 cookie。当您关闭浏览器时，会话 ID cookie 会过期，并且持久性 cookie 会在您的硬盘上保留很长时间。

如果您不希望接收 cookie，您可以更改浏览器的设置以拒绝所有 cookie 或让您的计算机在每次向其发送 cookie 时通知您，从而让您自己选择是否接受或拒绝。但是，这可能会损害我们为您提供的与您的帐户相关的服务质量。如需更多信息，您可以访问 <https://allaboutcookies.org/s>。

使用谷歌分析再营销

我们可能会使用我们收集的信息来帮助我们向您投放相关广告（再营销）。再营销是我们与我们的网站和广告访问者联系的一种方式，基于他们过去与我们的网站和广告的互动。iFOREX 可能会聘请第三方营销供应商来执行此类再营销服务。因此，包括谷歌在内的第三方供应商可能会在互联网网站上展示 iFOREX 的广告。此类第三方供应商，包括谷歌，也可能使用他们的 cookie、第三方 cookie 和类似技术会根据访问者之前对 iFOREX 网站的访问来投放广告。

您可以选择显示谷歌分析的网络广告，[并可以退出定制谷歌显示](#)并可以退出定制谷歌显示网络广告，网络广告通过喜欢访问谷歌的广告的客户而设置。您也可以选择停用访问访问[谷歌分析浏览器附加元件](#)。欲了解更多信息，您还可以访问[谷歌的隐私中心](#)。

安全

iFOREX 外汇交易非常重视安全，并努力保护您的个人信息，同时确保它不被未经授权的人访问措施包括加密、强大的身份验证机制以及机器和数据的分离以提供安全区域。虽然此类系统和程序降低了安全漏洞的风险，但它们并不能提供绝对的安全性。因此，iFOREX 不能保证我们的服务不会出现任何不当行为、故障、非法拦截或未经授权访问其中存储的信息以及其他信息安全风险，或者您在我们服务上或通过我们服务的私人通信将保持私密。

您的权利

对于我们处理的您的个人信息，您享有以下权利：

- 询问我们是否正在处理您的个人数据；
- 请求访问此类个人数据并获取其副本；
- 如果您的个人数据不准确、不完整、具有误导性或不是最新的，则要求更正个人数据。
- 要求我们不会出于直接营销目的处理您的个人信息（在这方面，另请参阅上面的“选择和退出”部分）。

请注意，我们可能无法满足所有请求。其中一些权利仅适用于某些情况，并受 iFOREX 监管和法律义务的约束，这些义务可能会凌驾于并阻止我们这样做，或者适用其他豁免。



我们会通过适用法律所允许的覆盖验证应用程序和定位，检索，审查和复制您任何要求资料的花费的成本，我们会收取一定的费用。

信息保留

我们将在最初收集目的所需的时间内保留个人信息，包括提供我们的服务和履行合同义务；为了我们的业务目的和目标，为了遵守适用的法律和监管义务；用于保护和行使我们的合法权利以及辩护和，维护足够的业务记录。不再需要的个人信息将被安全删除。在任何情况下，我们都可能无限期保留任何汇总或匿名信息。

权利的执行与行使

iFOREX 正在尽最大努力遵守本隐私政策。如果您有任何疑问或要求，包括关于行使您的权利和删除个人数据、对本政策或其执行的疑虑或投诉，请发送至：cs@iforex.com，验证您的身份并列出详细说明您需要什么信息。收到您的请求后，iFOREX 可能会与您联系以更好地了解您的疑虑，并将尽一切努力及时回答您的问题，或者根据其法律和监管要求，解决您的请求或投诉，让您完全满意。

未成年人

我们将在最初收集的目的（包括提供我们的服务和合同义务、我们的业务目的和目标、遵守适用的法律和监管义务）所需和必要的时间内保留个人信息，为了保护 and 行使我们的合法权利和辩护，以及维护足够的业务记录。在任何情况下，我们都可能无限期地保留任何汇总或匿名信息。

政策的修订

iFOREX 可能会不时更改和更新本隐私和安全政策的条款。所有更改将在其首次发布在网站上七 (7) 天后生效，除非 iFOREX 修改本政策以符合法律或监管要求，在这种情况下，修改将按要求或命令生效。

适用法律

对于本隐私政策未涉及的问题，将适用英属维尔京群岛的法律，解决与本隐私政策相关的任何争议的主管法院应为英属维尔京群岛的法院。



The Chinese translation to this document is provided for convenience only. In case of contradiction, the English version below shall prevail.

PRIVACY POLICY

Commitment

This Privacy Policy explains how iFOREX collects and process personal data about you. iFOREX is committed to protecting the privacy of all personal information which it obtains and will only use your personal information in accordance with this Privacy Policy.

What information do we collect

In order to provide you with our services we need to process certain information about you. We ask for information which enables us to offer and provide you with products and services tailored and customized to your interests and needs. Additionally, when you use our services we collect information from your use of our website, trading platform and mobile app ("Websites") which helps us to better improve your experience when using our websites and allows us to manage the services we provide.

Personal Information Provided by You

We retain your full name, date of birth, place of birth, address, a certified photocopy of your national ID card, passport or other form of ID and a certified photocopy of a recent utility bill, or other proof of address, TINs (Tax Identification Numbers), country of residence, information related to your financial status, such as your bank account/s and Credit Card/s details or other means of payments, the origin of funds, annual income, occupation, phone number and email address. We may retain other types of personal data you decide to share with us as part of any correspondence with you, such as by way of chats call recordings.

Information automatically collected

We may also retain information automatically when you visit our websites and/or use our services, such as deposits and withdrawals history, information in regards to funds and financial instruments kept by the Company on your behalf, relevant data and types of transactions conducted, documents downloaded and/or uploaded, how you use our websites, for example the frequency with which you access them, site areas visited and duration of visits, pages viewed, Internet Protocol (IP) address, geo location information, computers and cellular devices identification parameters, general identifiers, your website activity as well as text you type in the websites, the websites which referred you to ours or to which websites you link and your preferred languages.

Information received by third parties

We may offer you the ability to register and login using your third-party social media account details (like your Facebook, Google etc.). Where you choose to do this, we may receive certain profile information about you from your social media provider. The profile Information we receive may vary depending on the social media provider concerned, but will often include your name and e-mail address as well as other information you choose to make public in accordance with the terms of agreements and your privacy setting with these services. Please note that we do not control, and are not responsible for, other uses of your personal information by your third-party social media or other providers, and any personal data collected by such providers are governed by their privacy policies and related terms. We recommend that you review such privacy policies to understand how they collect, use and share your personal information, and how you can set your privacy preferences on their sites and apps. We may also receive personal information related to you from identity verification agencies, credit reference agencies and alike and, from open sources which contain publicly available information.

Unsolicited Information

If you provide us with personal information that we have not requested, then we will endeavor to only retain the information that we are entitled or required to hold because of the products and services we provide. However, if this additional information is surplus to our requirements but is provided to us in a manner where it is combined with information that we are either required, or entitled to retain, or that technically is impossible to isolate and delete, then you hereby acknowledge that this unsolicited information may be held by us in the same manner as the balance of your personal information.

How we use and share your personal information?



We will use your personal information and share it with employees, partners, contractors, service providers, transaction processors, professional advisors and affiliates of iFOREX (including but not limited to parent, sister and subsidiary companies in the iFOREX Group) (the “Partners”), for the following purposes only, or subject, in any relevant case, to your explicit consent:

- To provide the services to you that you have requested including processing transactions.
- To confirm and authenticate your identity, including for conducting fraud, sanctions and politically exposed person (PEPs) checks.
- To maintain your personal profile.
- To manage your account.
- To contact you when necessary or appropriate in relation to the services being provided to you.
- To keep you updated whilst you are a customer in relation to matters such as contracts you have traded and activities of iFOREX.
- To enforce the governing terms and conditions of our services and of this policy.
- To manage and administer the products and services provided to you.
- For risk management purposes.
- For providing support and for troubleshooting.
- To maintain adequate administrative and business records relating to our business.
- For marketing purposes, including, but not limited to providing you with information regarding the products and services offered by iFOREX or its Partners.
- To market our products and services to people like you.
- In developing an understanding of the products and services that you may be interested in obtaining from iFOREX or its partners.
- To provide you with information or opportunities that we believe may be relevant to you.
- To tailor the website to your needs and interests.
- To create impersonalized statistical data.
- To conduct surveys and questionnaires.
- If iFOREX organizes the operation of its services within a different framework, or through another legal structure or entity, or if iFOREX is acquired by, or merged with another entity, provided however, that those entities agree to be bound by the provisions of this policy, with respective changes taken into consideration.
- In any case where iFOREX believes that sharing information is necessary to prevent imminent physical harm or damage to property.
- If iFOREX believes that you have breached the governing terms and conditions, or abused your rights to use the services, or performed any act or omission that iFOREX believes to be violating any applicable law, rules, or regulations, then iFOREX may share your information with law enforcement agencies and other competent authorities as well as with other third parties, as may be required.
- If iFOREX is required, or believes that it is required, by law to share or disclose your information to governmental authorities or to any other third party.
- In any case of dispute, or legal proceeding of any kind between you and iFOREX, or between you and other clients or third parties with respect to, or in relation with the services iFOREX provides.



Please note that you are not obligated to give us any of the personal information requested by iFOREX. However, without the information requested in the application form, iFOREX may not be able to open an account for you, or to provide you with any other services, information or assistance you have sought or evaluate the appropriateness of the service you are requesting.

Statistical Data

iFOREX may combine your personally identifiable information with information from other users of its websites to create aggregated impersonalized statistical data for the purposes of monitoring and improving its services and products. iFOREX may provide this statistical data to third parties. Under no circumstances will you be able to be identified from this statistical data, you will remain anonymous.

Marketing

iFOREX uses personal information to keep its clients updated at all times in relation to matters such as contracts its clients have traded and activities of iFOREX, for marketing purposes, including, but not limited to providing its clients with information regarding the products and services offered by iFOREX and/or its partners. For marketing purposes iFOREX will use means of emails, SMS (text) messages and/or any other electronic communications as may be applicable.

Choice and opt-out

In the registration process with iFOREX as a client you will be given the option to opt-out of subscribing to:

- Marketing services, which provides you with information regarding the products and services offered by iFOREX or its partners and opportunities that we believe may be relevant to you;
- Emails;
- SMS (text) messages;
- Other electronic communications.

If you no longer wish to receive any of the above-mentioned types of messages, you may opt-out at any time by following the instructions included in each message, or you can manage your preferences through the Notification Setting page in your trading account. However please note that opting-out will not restrict iFOREX from sending messages that iFOREX, subject to its legal and regulatory obligations, is required to communicate with you.

Transfer of data to third countries

You hereby acknowledge that your personal information is not held and processed in the BVI and that iFOREX, by its nature as an online service, may store and process information in various sites, throughout the globe. If you are a resident in a jurisdiction such as European Economic Area Member States, where transfer of your personal information to another jurisdiction requires your consent, then you provide us your express and unambiguous consent to such transfer.

Links

When you use this website, you may be able to link to other websites. This Privacy Policy does not apply to those other sites.

Cookies

Cookies are small files of information, which often include a unique identification number or value, which are stored on your computer's hard drive as a result of you using the iFOREX services and websites.

We use both session ID cookies and persistent cookies. A session ID cookie expires when you close your browser and a Persistent cookie remains on your hard drive for an extended period of time.

If you do not wish to receive cookies, you may be able to change the settings of your browser to refuse all cookies or to have your computer notify you each time a cookie is sent to it, and thereby give yourself the choice whether to accept it or not. However, this may impair the quality of the services that we provide to you in relation to your account. For further information you may visit <https://allaboutcookies.org/>.



Remarketing with Google Analytics

We may use the information we collect to assist us in delivering relevant ads to you (Remarketing). Remarketing is a way for us to connect with our websites and ads visitors, based upon their past interactions with our website and ads. Third-party marketing vendors may be hired by iFOREX to perform such remarketing services. As a result, third-party vendors, including Google, may show iFOREX's ads on internet sites. Such third-party vendors, including Google, may also use their cookies, third party cookies and similar technologies to serve ads based on a visitor's prior visits to iFOREX's websites.

You may opt out of Google Analytics for Display Advertisers and opt out of customized Google Display Network ads by visiting Google's [Ads Preferences Manager](#). You are also encouraged to visit [Google Analytics Opt-out Browser Add-on](#). For further information you can also visit [Google's privacy center](#).

Security

iFOREX takes security very seriously and makes efforts to protect your personal information and ensure it is not accessed by unauthorized persons. Measures include encryption, strong authentication mechanisms and separation of machines and data to provide secure areas. While such systems and procedures reduce the risk of security breaches, they do not provide absolute security. Therefore, iFOREX cannot guarantee that our service will be immune from any wrongdoings, malfunctions, unlawful interceptions or unauthorized access to the information stored therein and to other information security risks, or that your private communications on or through our service will remain private.

Your Rights

You have the following rights with respect to your personal information processed by us:

- To inquire us whether your personal data is being processed by us;
- To request access to such personal data and to obtain a copy of it;
- To request correction of the personal data, where your personal data is inaccurate, incomplete, misleading or not up-to-date;
- To request that we will not process your personal information for direct marketing purpose (in this respect please also refer to the "Choice and opt - out" section above).

Please note that we may not be able to fulfil every request. Some of these rights only apply in certain circumstances and are subject to iFOREX regulatory and legal obligations which may override and prevent us from doing so or other exemptions apply.

We will charge a fee as allowed by applicable law to cover the cost of verifying the application and locating, retrieving, reviewing and copying any material requested.

Retention of Information

We will retain personal information for as long as it is required and necessary for the purposes that it was originally collected, including for the provision of our services and contractual obligations; for our business purposes and objectives, for compliance with applicable legal and regulatory obligations; for the protection and the exercise of our legal rights and, defense and for maintaining adequate business records. Personal information that is no longer needed will be securely deleted. In any case, we may keep any aggregated or anonymized information indefinitely.

Enforcement and exercise of rights

iFOREX is doing its utmost to comply with this Privacy Policy. If you have any questions or requests, including regarding the exercise of your rights and deletion of personal data, concerns or complaints regarding this Policy, or the enforcement thereof, please refer them to: cs@iforex.com, verifying your identity and setting out in full what information you require. After receiving your request, iFOREX may contact you to better understand your concerns and will make all efforts to promptly answer your question, or, subject to its legal and regulatory requirements, resolve your request or complaint to your full satisfaction.



Minors

Our services and websites are not available for users under the age of 18 (or the age of legal consent for the jurisdiction the user is located in). We do not knowingly collect personal information from or about minors. If you are a minor, you should not download or use any of our services nor provide any personal information to us. If you have any reason to believe that a minor has shared any information with us, please contact us.

Amendments to Policy

iFOREX may change and update the terms of this Privacy and Security Policy from time to time. All changes will take effect seven (7) days after their initial posting on the Website, unless iFOREX amends this Policy to comply with legal or regulatory requirements, in which case the amendments will become effective as required, or ordered.

Governing Law

In respect of issues not addressed in the present Privacy Policy, the law of the British Virgin Islands will apply and the competent court for the settlement of any dispute which may arise in respect of this privacy policy shall be the courts of the British Virgin Islands.